

INTERNET SECURITY TIPS

Residential



As cyberattacks become more numerous and sophisticated, it's never been more important to protect your online information from malware, phishing, machine learning and other threats. And while EPB is not responsible for the internet security practices of our customers, it's our mission to provide you with information that helps you keep your data safe. Our EPB Tech ProsSM are here with free, expert advice anytime you need them at 423-648-1372. Following these simple steps is a good place to start:

- 1. Ensure your Wi-Fi is password protected.**
- 2. Change your Wi-Fi name and password from the factory default.**
- 3. Change your router admin password from the factory default.**
- 4. Use strong passwords, and do not reuse them between sites. In general, longer passwords are stronger than shorter ones. Do not use personal information in a password, such as your last name.**
- 5. Use a reputable password manager to keep track of your passwords.**
- 6. Update your computers and other devices regularly to ensure security patches are applied.**
- 7. Do not open emails from people you don't know, and don't click on links from emails that make you uncomfortable.**
- 8. Protect your devices with an antivirus solution.**
- 9. Keep router firmware updated.**
- 10. Create a guest network for guests and IoT devices, such as Ring doorbells or Roombas.**